INTELLIGENT TECHNICAL SOLUTIONS

How to Boost Banker Productivity with AI

Streamline workflows to enhance productivity and retention

Microsoft Azure



By adopting modern tools and platforms, banks can overcome the barriers created by legacy systems and inefficient workflows, streamlining processes and empowering employees to focus on meaningful, high-impact work. This shift leads to improved collaboration, productivity employee satisfaction and reduced employee churn.

50%

These advancements boost efficiency, improving workforce operations by 30–50%.[1]

5 mins

Tasks that once took 3–4 hours now take just 5 minutes, freeing employees for strategic initiatives. [1]

Empower employees with the right solutions

We help you unlock data-driven insights to enhance banker performance and improve employee experiences. Get AI-powered insights that enable agents to quickly find answers, determine the next best actions, and efficiently summarize customer conversations.

Modern tools and platforms help banks streamline workflows and empower employees to focus on high-impact tasks.

Freeing up employees to do meaningful work increases satisfaction and reduces churn.

Deliver real-time insights for informed, timely decision-making.

Improve communication and collaboration through connected platforms.



Flagstone innovates with Microsoft Azure OpenAI to enhance client experience

Flagstone leveraged Azure OpenAI to enhance client experiences and improve operational efficiency. An AI-powered chatbot reduced the time and effort required to resolve complex queries, leading to faster, improved client support. By integrating Azure Data Lake and Microsoft Copilot, the solution streamlined operations and exceeded expectations, significantly boosting employee and customer satisfaction.

Read the full customer story

Generative AI is poised to significantly transform the banking industry

Generative AI has the potential to impact 73% of the time spent on tasks by US bank employees. [2]

Early adopters in the banking industry are expected to achieve a 22–30% improvement in productivity over the next three years. [2]

Drive analytics-based insights and streamline workflows with Microsoft Fabric, Azure Databricks, and Power BI. Partner with Intelligent Technical Solutions (ITS) to enhance employee productivity with the right tools.

Contact us today.

www.itsasap.com | (855) 204-8823

[1] The Total Economic Impact of Microsoft Azure OpenAI Service in Reinventing Customer and Constituent Engagement
[2] Banking in the age of generative AI, Accenture, February 2024